



IACO Fall Conference

November 13-15, 2023

Bloomington-Normal Marriott Hotel & Conference Center - Normal, IL

TENTATIVE AGENDA

SUNDAY, NOVEMBER 12, 2023

- 3:00 PM **CIRCUIT COURT CLERKS ASSN. EXECUTIVE BOARD MEETING**
- 1:00 PM – 10:00 PM **EXHIBIT BOOTH SET-UP**
- 4:00 PM **IACO BOARD MEETING**
(Affiliate Organization Presidents/Elects are encouraged to attend)
- EVENING **SOME HOSPITALITY SUITES OPEN**

MONDAY, NOVEMBER 13, 2023

7:30 AM – 5:00 PM **EXHIBIT HALL OPEN/BREAKFAST**

7:45 AM – 8:45 AM **EDUCATIONAL SESSION**

IMRF UPDATE

Speaker: Randy Stevens, Field Services Team Leader

Join IMRF Field Representative Randy Stevens to learn about your IMRF benefits. Whether you are new to IMRF or have participated for years there is something for everyone. Learn about your retirement benefits and the popular Voluntary Additional Contributions (VAC) plan.



8:45 AM – 9:00 AM **WELCOME REMARKS**

9:00 AM – 10:30 AM **EDUCATIONAL SESSION**

FOOL ME ONCE: SCAMS, STORIES AND SECRETS

Speaker: Dr. Kelly Richmond Pope, PhD, CPA

Dr. Kelly Richmond Pope is the Dr. Barry Jay Epstein Endowed Professor of Forensic Accounting at DePaul University in Chicago, IL. Pope is a nationally recognized expert in risk, forensic accounting, and white-collar crime research, and an award-winning educator, researcher, author, and award-winning documentary filmmaker. Pope teaches managerial and forensic accounting both at the undergraduate and graduate level. In 2020, the AICPA and the CPA Practice Advisor named Dr. Pope among the top 25 most powerful women in accounting. Her area of expertise lies in understanding and identifying financial fraud risk within financial statements, assessing corporate culture and compliance systems designed to confront internal control challenges. **Pope's research on executive misconduct culminated in directing and producing the award-winning documentary, All the Queen's Horses** which explores the largest municipal fraud in U.S. history. Pope's TED Talk entitled "How Whistle-blowers Shape History" has been viewed over 1.6 million times, translated into 20 languages, and serves as a resource to help



organizations and individuals embrace internal whistle blowing. Pope currently serves on the board of directors for the Greater Chicago Food Depository and chairs its audit committee. Pope is a former director and finance committee chair for Mercy Hospital & Medical Center, former director of the Illinois CPA Society, and former member of the governing council for American Institute of Certified Public Accountants. Pope is a frequent international speaker to numerous corporations, nonprofits, and government agencies. Pope has appeared on news outlets such as CNBC, the BBC, and WGN-TV offering commentary on fraud, risk, and ethics. Pope has earned her Bachelor of Science in accounting from North Carolina A&T State University and her master's in accountancy and doctorate in accounting from Virginia Tech. Pope resides in the Chicagoland area.

10:45 AM – 11:45 PM **EDUCATIONAL SESSION**

THE FUNDAMENTALS OF FRAUD

Speaker: Mike Doerr, VP Public Sector, Paymerang and Sierre Lindgren, Senior Fraud Analyst

Did you know your current check processing is posing risks and exposing your AP payments to payment fraud risks? With internal and external threats on the rise, accounting teams have no time to lose in mitigating the risk of payment fraud, safeguarding sensitive banking information, and ensuring the integrity of the accounting system. Electronic payment solutions, such as virtual cards and ACH transactions, provide greater protections than paper checks, mitigating the risk of payment fraud.

Learning Objectives:

- Discuss growing payment fraud risks to your organization.
- Highlight recent payment fraud incidents that have impacted businesses
- Learn how to safeguard your business payments through e-payments.

About our Speakers:

Mike Doerr oversees Paymerang's Public Sector business. He has a background in fintech and insurance technology, and he enjoys helping organizations leverage technology to transform their business practices. He received his MBA from the University of Virginia's Darden School of Business and has a pet Corgi named David Bowie.



Sierre Lindgren is a Senior Fraud Analyst at Paymerang. Sierre helps create new fraud mitigation tools, policies and procedures, and analyzes recent fraud trends and schemes. She also spends time educating business offices nationwide on how to protect themselves from fraud during thought leadership presentations. Before Paymerang, she spent 11 years in the banking industry, with the last five of those years focusing on fraud and investigating ACH, wire, and debit card fraud disputes from customers. Lindgren holds degrees in Psychology and Criminal Justice from Virginia Commonwealth University.



MONDAY, NOVEMBER 13 *Continued*

11:45 AM – 1:00 PM **FREE LUNCH IN EXHIBIT HALL**

1:00 PM – 2:00 PM **EDUCATIONAL SESSION**

PROCUREMENT 101 – A CLOSER LOOK AT THE RFP/RFQ AND MANAGING IMPLEMENTATION DELIVERABLES

Presenter: Terry Gough, Senior Project Manager, Public Safety, Mission Critical Partners

Following up on the Successful Procurement Strategies for the Public Sector session from last fall, Terry will provide a closer look at the construction of comprehensive and successful RFPs/RFQs as well as methods for managing system implementation deliverables.

About our Speaker: Terrance (Terry) Gough is an experienced law enforcement operations and technology professional who is a senior project manager at Mission Critical Partners (MCP) serving state and local law enforcement clients across the US. He has a combination of 25 years of management and operational responsibility and experience in public safety information systems management along with 18 years in design, development, procurement, implementation and support of statewide, mission-critical, criminal justice technology and information system projects. Over the past 18 years, Terry has managed the successful implementation of statewide Automated Biometric Identification Systems and Computerized Computer History Systems and State Message Switch Systems (e.g., LEADS in IL) in 15 states nationwide as well as the largest county in the US. Prior to his work in the consulting arena, Terry had 26 years of service with the Illinois State Police Bureau of Identification, the Illinois Criminal Justice Authority and the Evanston Police Department serving in a range of positions from police crime analyst up to and including ICJIA Associate Director and ISP Bureau Chief. He holds both a master's and bachelor's degree in political science specializing in international relations and terrorism, as well as the application of information technology to law enforcement process and procedure.



2:00 PM – 2:15 PM **BREAK IN THE EXHIBIT HALL**

2:15 PM – 3:15 PM **EDUCATIONAL SESSION**

CYBERSECURITY & INFRASTRUCTURE SECURITY

Speaker: Tony Collings, Cybersecurity and Infrastructure Security Agency (CISA) and Steve Lyddon, Protective Security Advisor, CISA

This session will also include an overview of the physical security threat environment, including the following topics: Insider Threats, Security of Public Gatherings and Active Shooter Preparedness.

- Insider threats present a complex and dynamic risk affecting the public and private domains of all critical infrastructure sectors.
- Public gatherings and crowded places are increasingly vulnerable to terrorist attacks and other extremist actors because of their relative accessibility and large number of potential targets. Organizations of all types of sizes, including businesses, government facilities, critical infrastructure owners and operators, schools, and houses of worship face a variety of security risks. To help organizations mitigate potential risks in today's dynamic and rapidly evolving threat environment,



CISA provides a compendium of resources for securing public gatherings.

- Active shooter incidents are often unpredictable and evolve quickly. In the midst of the chaos, anyone can play an integral role in mitigating the impacts of an active shooter incident. This session will provide a brief overview of products, tools, and resources that CISA can offer to help you prepare for and respond to an active shooter incident.

As America's Cyber Defense Agency and the National Coordinator for critical infrastructure resiliency and security, CISA leads the national effort to understand, manage, and reduce risk to the cyber and physical infrastructure that Americans rely on every hour of every day. CISA will discuss no-cost services available to local government organizations. These services can be leveraged by organizations to improve both their physical and cybersecurity posture. Join us and meet your "pre-paid" Security Advisors.

About our Speakers:

Tony Collings is the Cybersecurity and Infrastructure Security Agency (CISA) Region 5 Cybersecurity State Coordinator (CSC) for Illinois. CISA protects the Nation's critical infrastructure from cyber and physical threats by working with partners to defend against today's threats and collaborating to build more secure and resilient infrastructure for the future. Tony brings 38 years of information technology experience to the CSC position including seven years of cybersecurity experience. Prior to joining CISA, Tony served the State of Illinois as a Deputy Chief Information Security Officer at the Department of Innovation and Technology (DOIT), where he played a key role in the development and maturation of the state's cybersecurity program. For much of his career Tony has served in positions at Central Management Services, IL State Police, IL Department of Corrections, and the Administrative Office of IL Courts. Tony has also worked in the energy sector of critical infrastructure. Tony earned a Bachelor of Science degree from Eastern IL University, majoring in Computer Management. A lifetime learner, he has obtained several certifications in Cybersecurity, Cloud Security, Privacy, and Project Management.



Steve Lyddon is the CISA Protective Security Advisor in the Springfield Division. CISA is the Nation's risk advisor, working with partners to defend against today's threats and collaborating to build more secure and resilient infrastructure for the future. Steve began his Law Enforcement career with the Winnebago County Sheriff's Department in 1991, working in both Corrections and Patrol. In 1994 he joined the Illinois State Police, where he has held the assignment in Patrol, Narcotics Investigations, SWAT, the ISP Academy, the Statewide Terrorism and Intelligence Center; and as the FOIA Officer and Executive Officer of the ISP Legal Office. He was an appointed Commissioner for the Illinois Commission on Police Professionalism and has been actively involved in crafting legislation on many criminal justice related issues. Steve is a Navy Veteran and served in the Naval Reserve. He served on active duty from September 2001 to September 2002, and was stationed at the Naval Station Guantanamo Bay, Cuba. Steve has a Bachelor of Arts in Administration of Justice and Political Science from Southern Illinois University at Carbondale, and a Master of Arts in Homeland Security with a concentration in Weapons of Mass Destruction from American Military University. Steve is a Graduate of the FBI National Academy, Session #254 and is a past president of the Illinois Chapter.



3:15 PM – 3:30 PM

BREAK IN THE EXHIBIT HALL

IMPORTANCE OF INTERNAL CONTROLS

Panelists: *H Jay Wagner CIA, CFE, CISA; Shannon L Teresi – McHenry County Auditor; David W Michael, Madison County Auditor; April L. Palmer, Rock Island County Auditor*

Between 1991-2008, the City of Dixon, Illinois learned that their controller had embezzled tens of millions of dollars. After the fact analysis revealed that the city had failed to implement an adequate system of internal controls. In September 2023, a downstate Illinois municipal treasurer was indicted on multiple felony counts for allegedly stealing tens of thousands of dollars of government money. News media accounts again suggest a lack of internal controls. It can happen anywhere to any size government, which means it can happen to you! Let's talk about how to prevent it in your County.

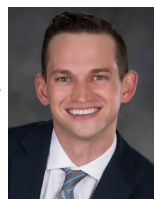
Moderator: April L. Palmer has spent almost 30 years in the Rock Island County Auditor's Office serving in all positions with the last 12 ½ as the Auditor. During this time she has developed grant tracking systems, increased fixed asset monitoring, expanded IRS compliant 1099 reporting, implemented an ERP system for consistency & historical electronic data storage & retrieval, increased County website transparency, continued to monitor purchasing cards use, reporting, & cash back earnings, implemented new payment of accounts payable providing vendors access to their revenue sooner plus additional cash back revenue to the County while reducing County check & ACH fraud liability, has earned a reporting award each year for an annual audit review, all to perform Internal Audits accountably, transparently & efficiently.



Panelist Jay Wagner is the chief internal auditor for the Illinois Office of the Attorney General. Reappointed to a second five-year term in 2019, Jay directs a comprehensive, agency-wide internal audit program in conformance with professional auditing standards and Illinois law. Jay has spent his entire 25-year auditing career in the public sector, also serving as the chief internal auditor for the Illinois Department of Veterans' Affairs, an internal auditor with the Illinois Office of the Attorney General, and an information systems auditor with the Illinois Office of the Auditor General. He also occasionally teaches courses at the university level. Jay has also volunteered for the Institute of Internal Auditors (IIA) since 2005, having served multiple roles with the Springfield Chapter of the IIA including three terms as president, vice president, program chair, secretary, and webmaster. He also serves on the IIA Chapter Relations Committee, previously as a District Representative and currently as a District Advisor. Jay received a Master of Science degree in Management Information Systems from the University of Illinois at Springfield (2001) and a Bachelor of Science in Management Information Systems from Illinois College (1996). He holds certifications as a Certified Internal Auditor (CIA), Certified Fraud Examiner (CFE), and Certified Information Systems Auditor (CISA).

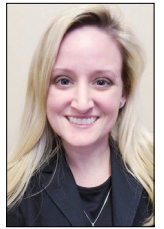


Panelist David Michael has served as the County Auditor in Madison County since 2020. Prior to being elected Auditor, David served four years on the County Board, sitting on the Finance, Transportation, and Building & Zoning Committee, while also chairing the Grants Committee. David is a Certified Public Accountant in the State of Illinois and has a Master's and Bachelor's degree in Accounting from the University of Illinois. Prior to public service, David spent three



years at Kaskaskia College as the Accounting Program Coordinator and Assistant Professor of Accounting. David also spent five years working as the Vice President of Development and Finance for Father McGivney Catholic High School in Glen Carbon, which is a start-up Catholic high school in the region.

Panelist Shannon Teresi has been the McHenry County Auditor since 2018. Shannon previously was the County's Financial Reporting Manager and Internal Auditor. She managed year-end accounting and financial statement preparation, internal audits, system implementations, and many more duties during her time at McHenry County since 2010.



Shannon manages the County's internal audit program, Fraud, Waste, and Abuse Hotline including procurement and invoice approval. Shannon is a Certified Public Accountant (CPA), Certified Fraud Examiner (CFE), and Certified Internal Auditor (CIA) with a Masters and Bachelors in Accounting from Northern Illinois University. Shannon Teresi previously worked at PricewaterhouseCoopers in external and internal auditing, tax, and compliance. Shannon Teresi has served as President of the Illinois County Auditors Association and has volunteered in numerous roles in her community.

Panelist Bill White, DuPage County Auditor, was elected in November 2020. Bill lives in Downers Grove and previously held elected office as a School Board President and as Village Commissioner / Mayor *pro tem*. Bill is a licensed attorney, a CPA candidate with an Advanced Accounting Certificate from College of DuPage and a Certified Internal Auditor. Bill has become an advocate for internal auditing which he sees as a blend of law, accounting, and business operations.



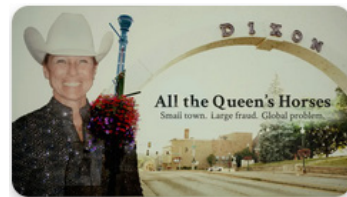
4:45 PM – 5:00 PM

BREAK IN THE EXHIBIT HALL

5:00 PM – 6:15 PM

FREE MOVIE SHOWING - NORMAL THEATER

ALL THE QUEEN'S HORSES - Documentary 2017



Rita Crundwell stole more than \$53 million of public funds across two decades in office as the City Comptroller and Treasurer for **Dixon, Illinois**. She used the funds to build one of the nation's leading quarter horse breeding empires, and threw lavish parties for community leaders at her home, all while the town endured cuts to public staff, emergency services budgets, and work on maintaining public infrastructure. In 2012, after a close colleague turned whistleblower finally uncovered her scheme and alerted the Mayor. The FBI arrested Crundwell as the largest municipal fraud perpetrator in American history. **ALL THE QUEEN'S HORSES** is the riveting story of how a pillar of the community could so callously execute a scam of such magnitude. The film reveals the procedures behind how she did it and got away with it for so long, how she was caught, how the city is attempting to rebuild and recover, and how if it happened in Dixon, it could happen anywhere.

EVENING

Dinner On Your Own

EVENING

HOSPITALITY SUITES OPEN

TUESDAY, NOVEMBER 14, 2023

7:30 AM – 1:30 PM

EXHIBIT HALL OPEN

8:00 – 9:30 AM

JOINT EDUCATION SESSION

MEMORY POWER

Speaker: Paul Mellor

In today's business world, having the ability to remember names and faces, beat absent-mindedness, and recall facts and figures puts you at the head of the pack. In this fun-filled session you'll learn time-tested techniques for recalling names, speaking without notes, and gaining control of your day without the fear of forgetting. When you're skilled in memory all your other skills get better. This program shows how.

Objectives:

- Attendees will gain skills to recall names and faces.
- Attendees will implement techniques to build a 'mental filing system' to recall information.
- Attendees will learn how to think quickly and accurately with confidence.

Speaker: Paul Mellor, author of Finding the Keys, was a finalist in the USA Memory Championship, where he recalled the names of over 90 people in less than 15 minutes, remembered in exact order over 100 single-digit numbers after a five-minute study, and recalled the exact order of a shuffled deck of playing cards after less than a three-and-a-half minute review. His engaging and energetic programs have been delivered to audiences nationwide. A Communications graduate of Western Carolina University, Mr. Mellor is also the author of You're Almost There, chronicling his journey as having run a marathon (26.2 miles) in all 50 states.



Start Times Vary

AFFILIATE ORGANIZATIONS' SESSIONS

11:30 PM – 1:00 PM

FREE LUNCH

REGISTER TO WIN DOOR PRIZES TO BE AWARDED DURING THE PRESIDENT'S BANQUET - YOU MUST BE PRESENT TO WIN

2023 IACO Fall Conference November 13-15, 2023

**Bloomington-Normal Marriott
Hotel & Conf. Center
201 Broadway, Normal, IL 61761**

**REGISTER TODAY
at www.iacoonline.org**

6:00 PM – 8:45 PM

PRESIDENT'S BANQUET

YOU MUST HAVE A TABLE RESERVATION! STOP BY THE REGISTRATION DESK BEFORE 10:00 AM ON TUESDAY TO GET YOUR TICKET AND TABLE ASSIGNMENT!

We will begin the evening at 6:00 PM with light hors d'oeuvres and complimentary beverages. The evening will include the presentation of the **County Official of the Year Award as well as the installation of the 2023 IACO Officers**. The buffet will open at 6:30.

Are you retiring this year? We will continue the tradition started last year of honoring our retirees during the President's Banquet. Please let the Conference Registration Desk know you are retiring.

After Dinner Stick around for Danny Adams

Danny is a talented and gifted entertainer/speaker and author from Indianapolis, Indiana. He is best known for his previous work on Kristin and Danny and their viral lip sync videos that garnered over 500 million views. Currently, he travels the country emceeing various events, and entertaining with his interactive show, **Laughter Is Medicine**. Danny truly loves to bring "the cure" wherever he goes.



EVENING

HOSPITALITY SUITES OPEN

WEDNESDAY, NOVEMBER 15, 2023

8:00 AM – 9:00 AM

CLOSING BREAKFAST SESSION



Did you know Ronald McDonald House® Charities of Central Illinois collects



pop tabs? It pays off in a big way, too! Each year, they collect approximately 40 million tabs. That cashes out to about \$10,000 for our charity! So the next time you grab a can of soda, remember to save the tab for us and the many families we serve. This initiative is good for Ronald McDonald House families, local schools and the environment. We can all do a little to make a big difference in our community!

What is a pop tab?

Pop tabs are the little aluminum tabs from all kinds of cans: soda, some pet food, canned fruits, vegetables and more.

How do pop tabs help the Ronald McDonald House?

Once the pop tabs are collected, they are taken to be recycled in exchange for dollars, which support the children and families we serve at our Houses.

START COLLECTING NOW!

Bring your tabs to the IACO Conferences! We will get them to the Ronald McDonald House Charities!

2023 Fall Conference

Platinum Sponsors:



Gold Sponsors:

Catalis Tax & CAMA

Computer Information Concepts, Inc (CIC)

Harris & Harris Ltd.

Illinois Public Risk Fund

JANO Technologies

Tyler Technologies

Silver Sponsors:

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Kofile Technologies, Inc.

Nextlink Internet

Sidwell

Vanguard Appraisals, Inc.

VR Systems, Inc.

Sponsors as of 10/11/2023

OFFICIAL IACO 2023 FALL CONFERENCE REGISTRATION FORM

November 13-15, 2023 - Bloomington-Normal Marriott Hotel & Conference Center, 201 Broadway, Normal, IL

Attendee Full Name: _____

First Name for Badge (if different): _____

Title/Office (e.g. Coroner/Auditor) _____

County/Jurisdiction (e.g. Lee County): _____

Address: _____

City/State/Zip: _____

Phone: (____) _____ Fax: (____) _____

E-mail: _____

MEAL TICKETS:

Please let us know whether or not you plan to participate in the following meals. There is no additional cost for these events, however, we need accurate head counts.

Monday:

FREE Lunch: ☐ Yes ☐ No ☐ Unsure

Movie SHOWING: ☐ Yes ☐ No ☐ Unsure

Tuesday:

FREE Lunch: ☐ Yes ☐ No ☐ Unsure

President's Banquet: ☐ Yes ☐ No ☐ Unsure

Wednesday:

Breakfast Buffet: ☐ Yes ☐ No ☐ Unsure

Affiliate Organization:

EVERYONE IS REQUIRED TO REGISTER FOR THE CONFERENCE! A CONFERENCE NAME BADGE WILL BE REQUIRED FOR ADMITTANCE TO ALL SESSIONS!

- | | | | | |
|--|--|--|--|---|
| <input type="checkbox"/> Auditor | <input type="checkbox"/> County Board Member | <input type="checkbox"/> Circuit Court Clerk | <input type="checkbox"/> Sheriff | <input type="checkbox"/> Treasurer |
| <input type="checkbox"/> Board of Review | <input type="checkbox"/> County Clerk / Recorder | <input type="checkbox"/> Election Commission | <input type="checkbox"/> State's Attorney | <input type="checkbox"/> Veterans Assistance Commission |
| <input type="checkbox"/> Coroner | <input type="checkbox"/> County Engineer | <input type="checkbox"/> Reg. Superintendent | <input type="checkbox"/> Supervisor of Assessments | <input type="checkbox"/> Zoning Official |

Hotel Reservations:

The Marriott hotel block is full - but we have added two more overflow hotel blocks - **The Hyatt Place** (directly across the street from the Marriott) and the **Hampton Inn**.

The Hyatt Place - 200 Broadway Avenue - Normal, IL 61761

<https://www.hyatt.com/en-US/group-booking/PIAZN/G-IACF>

Hotel cancellation/no-show policy: Reservations made and not cancelled 24 Hours prior to the 1st day of check-in will be billed for the first night's room and tax and the remaining nights reserved will be cancelled.

Hampton Inn - 320 South Towanda Ave - Normal, IL 61761

(8 minutes West of the conference center)

Call 309-684-6473 or visit: <https://group.hamptoninn.com/05dmhp>

When booking online, please your arrival date at the top of the screen.

Hotel cancellation/no-show policy: Reservations made and not cancelled 24 Hours prior to the 1st day of check-in will be billed for the first night's room and tax and the remaining nights reserved will be cancelled.

**We will have complimentary parking passes for people staying off site.
You can pick up a parking pass at conference registration desk!**

IF YOU HAVE HOTEL RESERVATIONS THAT YOU DO NOT NEED.

Please DO NOT cancel it! Please email Tamiko Kinkade so we can give the rooms to someone on the waiting list email tk@tkcpsolutions.com.

IF YOU HAVE PROBLEMS MAKING A RESERVATION

Contact Tamiko Kinkade via email at tk@tkcpsolutions.com and include the nights you need and the number of rooms you need.

Conference cancellation policy: Conference registrations made and not cancelled will be billed. Cancellations must be made in writing on or before Nov. 6 to receive a refund. All refunds (less a \$25 processing fee) will be made via a check mailed to the attendee after the conference. Cancellations should be sent to the Tamiko Kinkade at tk@tkcpsolutions.com.

Payment Information: The Conference Registration Fee is **\$220**, but register before November 3 and receive the Early Bird Rate of **\$205**.

	Early Bird	After Nov. 3
<input type="checkbox"/> Full Conference Registration		
County Official/Deputy	\$205	\$220
<input type="checkbox"/> MONDAY Only (Official/Deputy)*	\$120	\$135
<input type="checkbox"/> TUESDAY Only (Official/Deputy)*	\$120	\$135
<input type="checkbox"/> Spouse/Guest or Retired Official**	\$120	\$135

Spouse Name: _____

Total enclosed: _____

☐ Enclosed is a check for my registration

☐ Please charge my credit card for registration

Card Type: ☐ Mastercard ☐ Visa ☐ American Express ☐ Discover

Card Number: _____

Exp. Date: _____ CVV: _____ Billing Zip: _____

Name on Card: _____

Signature: _____

***The One-Day Only Registration includes ONE day's activities (Mon. or Tues.), NOT a combination of the two!** It is critical that everyone attending the conference register and pay a registration fee. Please register everyone from your office that is attending.

****All county employees must register.**

Illinois Association of County Officials

Attn: Tamiko Kinkade, Administrator

P.O. Box 9296 - Springfield, IL 62791-9296

Phone: (217) 585-9065 Fax: (217) 529-7178

www.iacoonline.org | tk@tkcpsolutions.com